



**SUSTAINABILITY REPORT 2022** 

### WELCOME

In this executive summary of our 14<sup>th</sup> annual sustainability report, we show an overview of progress to integrate Environment, Social, and Governance (ESG) criteria through a relentless focus on decarbonization, social responsibility, and good corporate governance. Covering the 2022 calendar year (ending 31 December), this summary covers all upstream and downstream operations in Qatar and the United Arab Emirates. Reporting is aligned with the Global Reporting Initiative (GRI), as well as oil and gas industry guidance on voluntary sustainability reporting provided by the global oil and gas industry association for environmental and social issues (IPIECA).



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### APPROACH & PERFORMANCE

Our Sustainability framework is built on five strategic pillars. These pillars are based on the material issues identified through a stakeholder-informed materiality process. The framework is mapped to 14 of the 17 United Nations'

<u>Sustainable Development Goals</u> (SDGs),
as well as pillars of the <u>Qatar National</u>

<u>Vision (QNV) 2030</u> and the <u>UAE National</u>

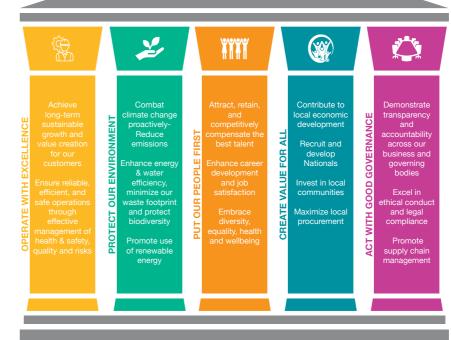
Vision 2021.

### **CHAIRMAN MESSAGE**

"Our commercial success is testament to the attention we pay to our strategic vision, which has sustainability and social responsibility at its core. This report provides an inspiring, yet transparent account of the progress we have made in the last year, and how we continue to collaborate with stakeholders to accelerate this further."

Hamdan Bin Zayed Al Nahyan Chairman

### LEAD IN SUSTAINABILITY MANAGEMENT



### **CEO MESSAGE**

"This report calls out tremendous accomplishments, including 15 years without any Lost Time Incidents offshore, ISO 9001 certification, launch of our decarbonization roadmap, reductions in greenhouse gas (GHG) emissions and energy use, 67% more women in management positions, and a 2% increase in community contributions."

Obaid Abdulla Al Dhaheri Chief Executive Officer (CEO)

To view the full report please visit: www.sustainability.dolphinenergy.com





DOLPHIN ENERGY'S SUSTAINABILITY FRAMEWORK



95% SUSTAINABILITY COMMITMENTS ACHIEVED

Recognizing the resonance of ESG to our stakeholders, we are currently developing an ESG journey plan, comprising three milestones. In 2022, we achieved Milestone 1, which involved establishing a high level of understanding of ESG priorities through research, materiality assessment, and communication with shareholders.

### PERFORMANCE SUMMARY

	2022 COMMITMENTS	STATUS
Lead in the Adoption of Sustainability Management	Complete the design phase of the SMART Planning and Monitoring tool	70%
Gustamasinty Management	Implement a centralized external communication protocol	80%

We welcome your feedback on this report. To leave your comments, please click here.

### **OPERATE WITH EXCELLENCE**

WE STRIVE FOR CONTINUOUS IMPROVEMENT IN PRODUCTION AND DISTRIBUTION AND CUSTOMER SATISFACTION, WITH A RELENTLESS FOCUS ON HEALTH AND SAFETY, RISK MANAGEMENT, QUALITY, ASSET INTEGRITY, AND INNOVATION.

### WIDER CONTRIBUTION





SDG 8.4

SDG 8.8





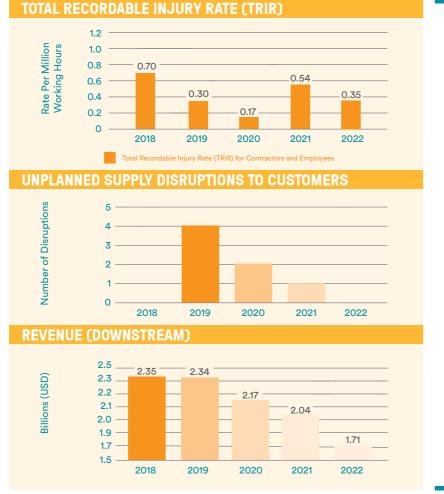
**Economic Development:** Responsible Exploitation of Oil and Gas; Human Development: Healthy Population: Physically and Mentally



World Class Healthcare: Healthcare Quality Index

### **HIGHLIGHTS**

- More than 1.500 Health, Safety. **Environment, and Security (HSES)** inspections
- 52% decrease in Lost Time Incident Frequency (LTIF) and 35% reduction in the Total Recordable Injury Rate (TRIR) for both employees and contractors
- 15 years without a Lost Time Injury across offshore operations
- Zero occupational illnesses reported
- 4,705 fitness to work assessments for employees and contractors
- Zero unplanned supply disruptions
- 100% availability and reliability of natural gas supply against our longterm service agreements
- Exceeded 11 Trillion standard cubic feet of Development and Production **Sharing Agreement gas production**
- ISO 9001 certification for quality management achieved



2022 COMMITMENTS	
Maintain a TRIR of less than 1.0 for employees and contractors	100%
Award a study on the <b>Escape Evacuation Rescue</b> analysis of the upstream plant	75%
Deliver at least two major and one large scale emergency response exercise	70%
Develop the scope for asset integrity training focusing on     Safety and Environment Critical Elemevnts (SECEs)	100%
Roll out the <b>Production Data Management</b> system	100%
Initiate ISO 9001:2015 Certification	100%

### PROTECT OUR ENVIRONMENT

WE RECOGNIZE A DEEP RESPONSIBILITY TO MITIGATE CLIMATE CHANGE AND TO FIND **EVEN CLEANER SOLUTIONS TO MEET CUSTOMER DEMAND. THIS IS WHY WE OPERATE ENVIRONMENTAL PROGRAMS AND RESEARCH PARTNERSHIPS, BACKED BY AMBITIOUS** TARGETS ACROSS IDENTIFIED MATERIAL ENVIRONMENTAL ISSUES.

### WIDER CONTRIBUTION















SDG 9.4

SDG 12.4 SDG 12.5

SDG 13.3

SDG 15.1 SDG 15.6

Sustainable Environment and Infrastructure: Air Quality; Quality of Overall/Share of Clean Energy Contribution: Water Scarcity Index Percentage of Treated Waste of Total Waste Generated

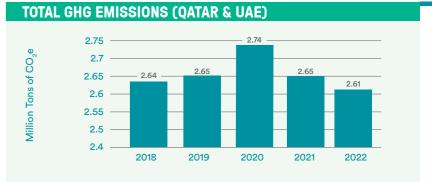


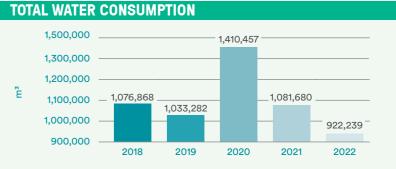
Environmental Development: A Balance between Development Needs and Protecting the Environment: Support for International Efforts to Mitigate the Effects of Climate Change; Encourage the use of Environmentally Sound Technologies: Cleaner Water and Improved Waste Management; An Environmentally Aware Population

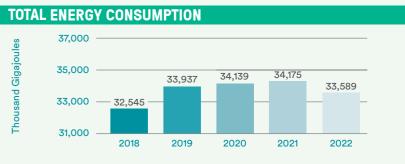
### **HIGHLIGHTS**

- USD 9.9 Million total environmental expenditure
- New Decarbonization Roadmap to beyond 2035 launched
- 1.2% reduction in total greenhouse gas (GHG) emissions
- 1.7% reduction in direct energy consumption
- 14.7% reduction in water consumption
- Zero reportable spills

L	2022 COMMITMENTS	STATUS
	<ul> <li>Set up a Decarbonization Program task force</li> </ul>	100%
	<ul> <li>Launch a Carbon Footprint campaign</li> </ul>	100%
	<ul> <li>Award a project for Light- Emitting Diode (LED) conversion upstream</li> </ul>	98%
	<ul> <li>Complete the field study to assess the water table rise in the upstream plant</li> </ul>	100%
	<ul> <li>Identify short and long-term solutions for odor mitigation in the upstream plant</li> </ul>	100%
	<ul> <li>Award a long-term service agreement for Smart Fugitive Emission Monitoring</li> </ul>	100%









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### **PUT OUR PEOPLE FIRST**

WE STRIVE TO OFFER WORKING ENVIRONMENTS THAT ARE SAFE, INCLUSIVE, AND WELCOMING TO ALL. WE WORK TO ATTRACT, RETAIN, AND COMPETITIVELY COMPENSATE THE INDUSTRY'S BEST TALENT, WITH AN EMPHASIS ON HIRING NATIONALS IN THE UAE AND QATAR.

### WIDER CONTRIBUTION

**HIGHLIGHTS** 









SDG 5.1

Human Development: A Capable and Motivated Workforce; An Educated Population

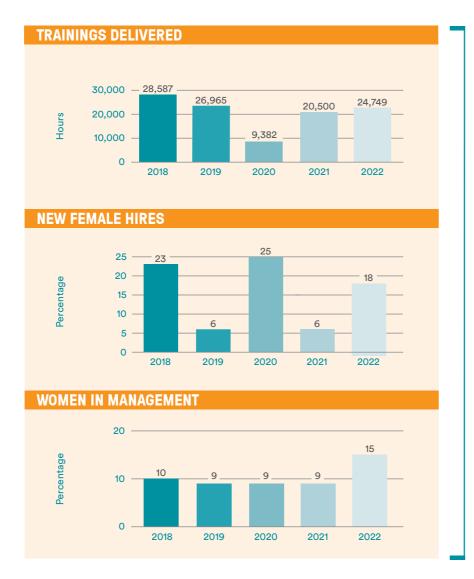


Social Development: A Capable and Motivated Workforce

# 21% increase, training hours delivered: average of 27 hours of training per employee 2% unplanned turnover rate 1.9% increase, salaries, benefits, and allowances paid to USD 194.7 million 39 different nationalities represented among our workforce 67% increase, number of women in management 12% increase, female new hires

• USD 1.4 million invested in training

2022 COMMITMENTS		STATUS	
•	Implement a career and development coaching program	100%	
•	Develop a <b>five-year</b> <b>manpower plan</b> and procedure manual upstream	95%	
•	Ensure <b>unplanned employee turnover</b> less than or equal to 8%	100%	



### **CREATE VALUE FOR ALL**

WE SEEK TO CREATE WIDER VALUE BY INVESTING IN COMMUNITIES DIRECTLY, CREATING JOBS AND SKILLS PROGRAMS, AND BUYING FROM LOCAL BUSINESSES. IN THIS WAY, WE CONTRIBUTE TO BUILDING STRONG, KNOWLEDGE-BASED ECONOMIES IN QATAR AND THE UAE, THE IMPACT OF WHICH WILL EXTEND GLOBALLY.

### **WIDER CONTRIBUTION**











SDG 5.5

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Social Development: A Capable and Motivated Workforce; Social Care and Protection. Sound Economic Management: Suitable Economic Diversification

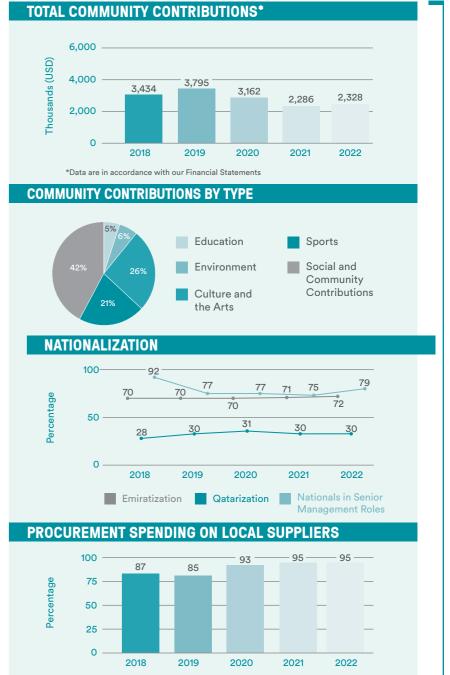


Competitive Knowledge Economy: Share of UAE Nationals in the Workforce. Cohesive Society and Preserved Identity; Non-oil Real GDP Growth

### **HIGHLIGHTS**

- Community contributions increased by 2% to USD 2.3 million
- 72% Emiratization rate
- 30.1% Qatarization rate
- UAE and Qatari Nationals comprised
   79% of senior management positions
- USD 1.6 billion economic value distributed (downstream)
- USD 217 million spending on local suppliers
- 95% procurement from local suppliers
- In 15 years of operations, two billion standard cubic feet of natural gas imported into the UAE and Oman every day

	2022 COMMITMENTS	STATUS
•	Achieve the Emiratization target of 72%	100%
•	Achieve the Qatarization target of 31%	97%



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### **ACT WITH GOOD GOVERNANCE**

WE SEEK TO CONDUCT BUSINESS IN A WAY THAT MEETS THE HIGHEST STANDARDS
OF CORPORATE CITIZENSHIP. OUR APPROACH ENCOMPASSES THREE AREAS –
UNCOMPROMISING ETHICAL CONDUCT, EMBEDDING TRANSPARENCY AND ACCOUNTABILITY
IN OUR GOVERNANCE, AND RESPONSIBLE SUPPLY CHAIN MANAGEMENT.

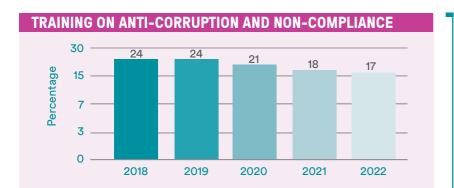
### WIDER CONTRIBUTION











## SAFETY QUALITY MANAGEMENT AUDITS ON CONTRACTORS 8 7 6 4 4 4 4 4 0 2018 2019 2020 2021 2022

### **HIGHLIGHTS**

- 100% business coverage for anticorruption assessments
- Zero incidents of non-compliance with regulation
- 14 internal audits conducted
- Highest rating award from the UAE Internal Auditors Association
- Zero breaches of the Supplier Code of Conduct
- 33% increase, safety quality management audits conducted

2022 COMMITMENTS		STATUS	
•	Complete the update of the company's legal compliance register	100%	
•	Conduct a minimum of four safety quality management audits	100%	





### WHAT'S NEXT?

### **COMMITMENTS FOR 2023**

WE CONTINUOUSLY SEEK TO RAISE THE BAR, CHALLENGING OURSELVES TO GO FURTHER AND FASTER TO DRIVE ACTION AROUND OUR SUSTAINABILITY PRIORITIES. AS WELL AS WORKING TO ACHIEVE THE NEXT TWO MILESTONES IN OUR ESG JOURNEY PLAN, WE HAVE SET COMMITMENTS AGAINST OUR STRATEGIC PILLARS FOR THE NEXT 12 MONTHS.

### Lead in the Adoption of Sustainability Management



- Complete second milestone of the ESG journey plan
- Establish the SMART Planning and Monitoring tool (formerly the Balanced Scorecard)

### Put our People First



- Ensure unplanned employee turnover less than or equal to 8%
- Implement an action plan for the 'We Care' program
- Implement phase two of the Learning Community (collaboration group)



### Operate with



- Maintain a TRIR of less than 1.0 for employees and contractors
- Implement the final phase of the Integrated Safety Culture program
- Award a study on the Escape
   Evacuation Rescue Analysis of the upstream plant
- Conduct one large-scale exercise and two major exercises
- Complete the ISO 9001:2015 surveillance audit
- Implement SAP-ARIBA for e-invoicing and e-procurement

### Create Value for All



- Achieve the Emiratization target of 72%
- Achieve the Qatarization target of 31%

### Protect Our Environment



- Conduct a Relative Accuracy Test Audit on air emissions analyzers
- Award a project for Light-Emitting
   Diode (LED) conversion upstream
- Install oxygen analyzers on existing export gas compressors to improve air emissions reporting
- Eliminate the use of the demethanizer steam reboiler on Train 4 to optimize energy efficiency
- Collaborate with the Environment and Protected Areas Authority (EPAA) on the Kalba Coral Transplantation Project
- Collaborate with the Emirates
   Marine Environmental Group (EMEG)
   on the Mangrove Plantation Project

### Act with Good Governance



- Conduct a minimum of five Safety
   Quality Management audits
- Conduct Code of Business Conduct training







THANK YOU FOR READING. FOR MORE INFORMATION, PLEASE VISIT: